

DISTRIBUTOR NAME

CITY & STATE

JET HOME PLANT SYSTEM SERVICE POLICY

This agreement entitles:

OWNER: _____

STREET: _____

CITY: _____ STATE _____ ZIP _____

PHONE: _____

to the following service for the first two (2) years for an original installation at no charge. This agreement is extendable for a period of two years at a time. The cost for each 2 year extension shall be set by the distributor/service company and a renewal notice shall be sent to the system owner approximately 90 days before the end of the current service policy term. The system owner shall remit the renewal fee to the distributor/service company prior to the expiration date of the current service policy term. The renewal service policy will provide the same service protection as offered in the first 2 years of service on an original installation.

Upon receipt of this signed agreement \$_____. (distributor name) agrees to perform the following service during the term of this agreement. Inspection of the system at the above address twice a year will include:

PLANT SERVICE

- * Removal of aerator, inspection, adjustment, cleaning of aerator's shaft, field service of aerator, if needed, and re-installation.
- * Check of discharge point for blockage.

- * Inspection and adjustment of control panel and electrical overload protection, if there is access of inspection.

TABLET FEEDERS SERVICE

- * Inspection, cleaning, servicing and restocking of the tablet feeders. Charge for chlorine tablets and dechlorination tablets is additional.

(distributor name) further agrees to the following:

- * There will be no charge for emergency service calls.
- * There will be no service or labor charge for removal or reinstallation of the aerator, if required.
- * If improper operation cannot be corrected at time of service, homeowner will be notified immediately and given estimated date of correction. Any repairs, replacements, adjustments or other corrections will be made within 48 hours and shall be reported immediately to the SWCB and the Virginia Department of Health.
- * If necessary the entire mechanical unit or any parts will be replaced according to the manufacturer's warranty/exchange program. The cost shall not exceed \$ 500.00 in any year of the agreement. This \$ 500.00 is above and beyond the cost of the 2 year maintenance policy.
- * Performance of all testing as required in the Virginia Commonwealth Health Department ALTERNATE DISCHARGING SEWAGE TREATMENT REGULATIONS FOR SINGLE FAMILY DWELLINGS unless the owner maintains a separate monitoring agreement in accordance with the regulations.

As an applicant of a VPDES permit on the above referenced property, I the homeowner agree to continue this service policy which will guarantee regular maintenance of my system for the life of the permit (5 years).

Further, I agree to take full responsibility to learn how to properly monitor the day-to-day operation of my system and to add chemicals as necessary. I understand that the system can not adequately treat wastewater if the tablet feeders for chlorination and dechlorination are not kept stocked with chemicals, if power is not supplied to the electrically operated components of the system, or if parts of the system are removed or bypassed. Also, I understand that my system will probably not operate properly if I attempt to treat wastes which contain disinfectants, solvents, industrial chemicals or significant amounts of non-biodegradeable materials. I also agree to follow the instructions found in my homeowner's manual.

Further, I acknowledge that the Commonwealth or Local Health Department may recommend suspension of my VPDES permit if the maintenance contract on my system lapses or is not maintained in force.

Owner's Signature

Date

Accepted for (distributor's name)

Date